

Basic Alarm BD-5000

Model BD-5000

Thank you for purchasing the Basic Alarm BD-5000. If you should ever have any questions or concerns about this product, feel free to contact us. Our phone number, web sites and email addresses are listed at the back of this instruction manual.

GENERAL DESCRIPTION

The Basic Alarm BD-5000 is designed to alert you by telephone if the alarm contacts are opened or closed. The BD-5000 has a two conductor wire that can be connected to any device that has a dry contact that will either close or open. The BD-5000 can call one phone number if the contact is either closed or opened.

FEATURES

- Automatically dials to one telephone number when the alarm contact is either closed or opened by an external alarm device. The BD-5000 can call any telephone number including a cell phone, calling card number, or international number.
- Plays a pre-recorded voice alarm message in English. The message is:
"This is your remote monitoring system. There is an alarm condition at your remote monitored location. Please check conditions at your monitored location."
The BD-5000 will repeat the message for a full minute, allowing it to be recorded on an answering machine or voice mail if desired.
- The BD-5000 continues to call your programmed telephone number until the alarm call out is canceled by calling back to the BD-5000 from any phone in the world.
- Enter and change the "call-to" telephone number easily. Special memory keeps the phone number stored forever even if the battery goes dead or is removed.
- Call-to telephone number can be up to 40 digits long including the "*" key if required.
- Dialing indicator light
- Operates on Touch Tone™ telephone lines only.
- FCC Approved

Control Products offers a full line of alarm devices for temperature, humidity, moisture/water detection and motion detection to connect to the BD-5000. Contact Customer Service at 800-880-6000 for information on any of these products.

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INSTALLATION & PROGRAMMING

IMPORTANT

- Read the warranty information on page 14 and the FCC statement on page 13 before using this product.
- The performance of local and long distance telephone lines vary from location to location and may affect operation of the BD-5000. Therefore, it is important that the BD-5000 be fully tested after installation to confirm telephone compatibility. Please see the **Testing your BD-5000** on page 6 for further instructions.
- Caution - To ensure proper operation, this equipment must be installed according to the enclosed installation instructions. To verify that the equipment is operating properly and can successfully report an alarm, this equipment must be tested immediately after installation, and periodically thereafter, according to the enclosed test instructions.
- Caution – This equipment cannot report an alarm when other equipment (telephone, answering system, computer modem, etc.) connected to the same phone line is in use.
- Important – Do not program emergency phone numbers for the police, fire or other emergency personnel or departments unless you have specific approval from such agencies. The BD-5000 does not identify the location that is calling and therefore cannot provide an audible notification of what address this phone call originated from.

A. What You Will Need:

1. One 9-volt alkaline or lithium battery (not included).
2. Phillips screwdriver (not included)

- A single line telephone jack. This does not need to be a dedicated phone jack; a phone can share the jack with the BD-5000 through the use of a telephone line splitter (not included). These are available at most hardware, electronics or discount stores. You must have Touch-Tone® telephone service for the BD-5000 to properly operate. The BD-5000 will not work on pulse or rotary dialing telephone systems.

B. Installation:

- Remove the four screws from the back cover.
- Clip the battery terminals to your 9V battery and place in battery compartment.
- With the cover still removed, locate the four little “dip” switches on the circuit board.



What the switches do:

Switch #	What it does	OFF Position	ON Position	Default Position
1	FACTORY USE ONLY – Do not change	NA	NA	OFF
2	Pick Up Ring Count. When you call your monitored location, should the BD-5000 pick up after 5 rings or 10 rings?	10 rings	5 rings	ON for 5 rings
3	Call out frequency during an alarm. How often should the BD-5000 call the pre-programmed telephone number?	Every 15 minutes	Every 2 hours	ON for every 2 hours
4	Normally Open or Normally Closed Alarm Input Position.	Normally Closed Position	Normally Open Position	ON for the Normally Open Position

Switch Explanation:

Switch #1: Factory set to OFF. Do not change the setting of this switch.

Switch #2: Pick Up Ring Count: This is the number of rings at which your BD-5000 will answer so you can cancel the alarm call out. The default setting is to answer after five rings. If you have an answering

machine or voice mail, you want to be sure the answering machine or voice mail answers on less rings than what you have this set for. For more information on this feature, see the section titled **Answering Machines/Voice Mail at Monitored Location** under the **OPERATION** section.

Switch #3: Call out Frequency: Your BD-5000 can call your programmed telephone number every 15 minutes or every 2 hours. This is default set at every 2 hours.

Switch #4: The BD-5000 has the capability of dialing out if the attached alarm device either closes an alarm contact or opens an alarm contact. The default setting is Normally Open, meaning that any attached alarm contact must CLOSE in order to trigger the BD-5000 to call your programmed call-to phone number.

- Replace the back cover. Be careful to ensure the cover goes on the correct way as the telephone jack on the BD-5000 and the battery may not sit correctly if replaced incorrectly.
- Plug one end of the supplied telephone cord into the BD-5000. Plug the other end of the telephone cord into the wall jack of your single line telephone. CAUTION: The BD-5000 requires a single line telephone, but does not require this line to be dedicated for the BD-5000 use only. The BD-5000 may not be compatible with some PBX or other multi-line business telephone systems. Connecting the BD-5000 to a commercial telephone system may cause internal damage to both systems. The BD-5000 can share a wall phone jack with a telephone. A dual plug adapter or “splitter” (not included), is required and is available at most hardware or electronics stores. The adapter allows both the BD-5000 and the telephone to share the same phone line through connection of a single wall jack.

C. Programming or Changing the “Call-To” Telephone Number:

The Call-To telephone number is the number you want your BD-5000 to call if motion is detected in your remotely monitored location. Once you program the phone number into your BD-5000, it is stored indefinitely. It will not be lost even if you disconnect the battery and the phone line. The maximum number of digits you can have in a phone number is 40 digits. Eligible digits include any of the number keys and the “star” (*) key. All digits and the star (*) key are part of the 40 digit total.

You will be using the (#), (*) and number keys in the programming and testing of the BD-5000 Plus. Before programming, make sure your phone line is connected to the BD-5000 and the other end is plugged into your wall telephone jack.

- Press and hold the pound (#) key on the keypad.

2. While CONTINUING TO HOLD the (#) key, use the keypad to enter the telephone number of the location you want the BD-5000 to call.
Remember! Keep holding down the (#) key until the entire phone number is entered! Enter the telephone number exactly as you would if you were to dial that location on the telephone. In other words, enter a “1” and/or the area code if required.

NOTE: Do not program phone numbers of emergency fire, police or ambulance services into the BD-5000. There is no audible notification of the location that is calling so the agency will not be able to identify the address of the problem.

3. Release the (#) key after entering all the digits of the “call-to” telephone number. The maximum number of digits in the telephone number is 40. Eligible digits include any of the number keys and the “star” (*) key. All digits and the star (*) key are part of the 40 digit total.
4. Users can enter a five second pause in the phone number by pressing the “star” (*) key twice. This will count as two digits of the total phone number. For every two star keys entered, there will be a five second pause. If three star keys are entered in succession, the first two will be noted as the 5 second pause and the third star key will be the actual (*) key played as part of the phone number. If four star (*) keys are entered, the BD-5000 would pause the dialing sequence for 10 seconds.
5. To change the phone number, simply repeat the process with a new phone number and the old number will be erased.
6. The “Call-To” phone number is retained in memory even if the battery is removed and the phone cord is unattached.

IMPORTANT TIPS ON ENTERING CALL-TO PHONE NUMBER

- **LONG DISTANCE:** Make sure you enter the phone number exactly like you would if you were to pick up the phone and call that person. Use a “1” and/or the proper area code if required.
- **AREA CODES:** Don’t forget to change your “call-to” telephone number if the area code changes. Your WaterAlarm will continue to call-out to an incorrect phone number and you may incur a great deal of long distance charges if you do not change area codes appropriately.
- **DIALING “9”:** Some phone systems require that you dial a “9” before the rest of the telephone number in order to get an outside line. Simply include the “9” at the beginning of the phone number. You may need to add a pause after the “9” so the WaterAlarm can wait for a dial tone.
- Do not program phone numbers of emergency fire, police or ambulance services into the WaterAlarm. There is no audible notification of the location that is calling so the agency will not be able to identify the address of the problem.

- **TEST YOUR WATERALARM:** It is *critical* that you test your “call-to” number as indicated in the “Testing your BD-5000” section below.
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D. Extending the Phone Cord and the Alarm Contact Wire:

The alarm contact wire on the BD-5000 is 12” (30.5m) long. This can be extended using any 2 conductor wire (26 AWG or larger). You can safely extend this up to 1,000’ (304m). The phone cord may also be extended up to 1,000’ (304m).

TESTING YOUR BD-5000

There are two tests you can perform to ensure your BD-5000 is operating properly. It is important that a person be at the “call-to” location to receive the test call from the BD-5000. Both tests assume the BD-5000 has batteries installed, the phone line is connected and a “call-to” phone number has been programmed per the instructions.

- A. **Testing if the phone number was programmed correctly.** Press the star (*) key once until you see the red indicator light up and then release the star key. The BD-5000 will call this number and play our pre-recorded water alarm message for 1 minute to either the person or answering machine at the call-to location and then hang up. You do not need to cancel the alarm call out for this test procedure as this function should only call the programmed number once and then complete the test.

- B. **Testing Alarm Call-Out if the Alarm Contact is Closed or Opened.**

You can test if the alarm contact is properly triggering the alarm call-out by putting the alarm device attached to your BD-5000 into alarm mode and either closing or opening the contact. This should trigger the BD-5000 to begin calling the programmed phone number and you should see the red LED light on the BD-5000 light up when it calls. Verify the call went through to the “call-to” phone number. Since this is a test of the full function of the BD-5000, you will need to cancel the alarm call-out by following the procedure outlined in the **Operation** section below, “Canceling the Alarm Call Out”.

- C. **If either test fails.** If either test fails, try reprogramming the phone number and repeat the test(s). Check to see the wire between your alarm device and the BD-5000 is not damaged or disconnected. If it continues to not operate properly, refer to the Troubleshooting section on page 11.

OPERATION

- A. **During an Alarm:**

The BD-5000 will begin to call your programmed call-to phone number when the alarm device triggers an alarm condition. The BD-5000 will

continue to call either every 15 minutes or every 2 hours, depending upon the position of switch #3 (see Installation in Step A). The BD-5000 will continue to call until the alarm call out is canceled.

The message the receiving party will hear is: *“This is your remote monitoring system. There is an alarm condition at your remote monitored location. Please check conditions at your monitored location.”*

B. Canceling the Alarm Call out:

1. After you have received an alarm call, call the monitored location where the BD-5000 is located and let the phone ring 5 or 10 times (number of rings is determined by the position of switch #2 for the “Call-In Ring Count”). After 5 or 10 rings, the BD-5000 will automatically answer and begin playing the pre-recorded alarm message that you heard when it called you with an alarm. Simply by calling your BD-5000 and listening to the alarm message, you have successfully canceled the alarm call out. You will not receive any more calls for this particular alarm emergency. If the alarm contact continues to remain in alarm mode, the BD-5000 unit will remain in “alarm” mode, but it will not continue to call if the alarm call-out has been canceled.

C. Resetting Your BD-5000:

The BD-5000 automatically resets to normal monitoring mode as soon as the alarm condition is corrected AND the alarm call-out has been canceled.

Note: It is possible for ANYONE to accidentally cancel the alarm call-out simply by calling your monitored location while the BD-5000 is in an alarm condition. To help avoid this, you should either set the incoming ring count selection to 10 rings (see Installation section) or have an answering machine or voice mail take incoming calls first making it difficult for any person to accidentally cancel the alarm call-out.

If the BD-5000 answers after 8 rings and you hear the audible message, the call out feature has been disabled by a previous call. The fact that you hear the alarm message only means that the motion sensor was tripped, but it does not mean intruders still remain in the home. Maintain caution whenever approaching your home or business after receiving an alarm call as intruders may still be in the location.

D. Answering Machines/Voice Mail at Monitored Location:

If you have an answering machine or voice mail at the monitored location where your BD-5000 is located, there is an easy way for you to still utilize your answering machine or voice mail and access the BD-5000 during an alarm condition to cancel the alarm call out.

The BD-5000 has a built-in feature whereas the unit can count incoming rings over multiple calls to the BD-5000. This allows most incoming calls to go to the user’s answering machine or voice mail service prior to the BD-5000 answering. All calls to the unit must be made within a 3 minute time period that starts from the moment the BD-5000 hears the first ring.

How This Works (an example):

1. Your BD-5000 was set up in the Installation Section to answer on either five (5) or ten (10) rings. You need to set up your answering machine or voice mail to answer on a number of rings less than what your BD-5000 is set to answer at. For example, if your BD-5000 is set to answer on 5 rings, set your answering system to answer on four rings or less.
2. When your monitored location receives an incoming call, it will go to the answering system first because that is set to answer on four or less rings while your BD-5000 is set to answer on five rings.
3. If you wish to call your BD-5000 to either check the alarm condition or to cancel the alarm call out, you will need to place two calls to your monitored location.
 - a. On the first call, let the phone ring two or three times and then hang up before your answering system answers. The BD-5000 will remember those first two or three rings in memory for the next three minutes.
 - b. On your second call, let the phone ring another two or three times. Your BD-5000 will answer first because it remembered the first two or three rings and with the second set of rings, it accumulated a total of five rings and now answers before your answering machine or voice mail. If you have your BD-5000 set to answer on ten rings, you may need to place more calls to get the BD-5000 to eventually answer.
4. Note that with every call to your monitored location, the three minute timer resets. This means that if your monitored location receives a number of calls in quick succession, it is possible for any person to accidentally cancel the alarm call out. If you know your location will receive a large number of calls regularly, you may wish to set your incoming ring count on your BD-5000 to 10 rings.

F. Answering Machines & Voice Mail at the Call-To Location:

If you have an answering machine or voice mail message system at the call-to location, the alarm message can be recorded by such systems. This will not cancel the alarm call-out and the BD-5000 will continue to leave messages until the alarm call-out is canceled. Some answering machines and voice mail systems, however, are not compatible with our alarm message and for some reason do not allow the message to be recorded.

TROUBLESHOOTING

- **The BD-5000 is not calling out during the Test Call-Out or during an alarm condition.**

Reprogram your call-to phone number and try again. Check phone connections. If you are using a telephone line splitter or running the phone line through some type of surge suppressor, disconnect and try it directly connected to the wall phone jack. If you know you have an alarm condition, but the alarm is not calling out, batteries may be low in the the BD-5000 or phone service may be down. If the BD-5000 is connected to a commercial phone system, our BD-5000 may not be compatible with this phone system. Take a regular home telephone and connect it to the phone jack where you plugged in the BD-5000. If you do not get a dial tone using a regular phone, it is unlikely the BD-5000 will function properly.

- **I cannot cancel the alarm call-out.**

Verify you have dialed the correct number of the monitored location. There could also be trouble with the phone service in the area, preventing your incoming call to go through. Check with your phone company if you suspect this problem. If you believe the phone service is working properly, it is possible the BD-5000's batteries are dead.

- **I am receiving False Alarms.**

The BD-5000 may have something triggering the Motion Sensor in the home. A bird, animal, intruder, balloon, or an object that has fallen down could possibly trigger the motion sensor. The wire between the motion sensor and the BD-5000 could be damaged causing the BD-5000 to think the motion sensor is detecting an intruder. Check the wire and replace if necessary. If you have extended the wire between the motion sensor and the BD-5000, there may be a problem with the wire going past electrical conduit or it may be receiving electrical noise from other electrical appliances. You may need to shield the extended wire to reduce or eliminate this problem.

- **The alarm call-out has been canceled, but the BD-5000 continues to call.**

Most likely, you received an initial alarm, canceled the alarm call-out and then the alarm condition repeated itself shortly after the call-out was canceled. This would result in a new set of phone calls.

COMMONLY ASKED QUESTIONS

1. The BD-5000 is not calling the correct "call-to" location. Why?
This may be due to entering an incorrect "call to" telephone number or a dead battery. Check or replace the battery and double check the "call to" telephone number. Did you enter a "1" before a long distance phone number? Check to see if your area code has changed and re-program the "call to" number with the correct area code.
2. If I unplug the BD-5000 or take out the battery, will I have to re-enter the "call-to" telephone number?
Once your BD-5000 is programmed, the "call-to" number will be retained in memory indefinitely whether the BD-5000 is plugged in or

not or if the battery goes dead or is taken out. You can always program a new "call-to" telephone number at any time.

3. Do I need a dedicated telephone line for my BD-5000?
No. The BD-5000 uses any existing single line telephone line. In some cases, if you have two phone lines coming into a home, the BD-5000 may work on any of those telephone jacks as well. The BD-5000 can also share a telephone line with a telephone, modem or fax machine, provided you purchase a dual plug adapter or a line splitter. Those are available at most stores or directly from Control Products.
4. Can I change the alarm message that is played during an alarm?
No. The alarm message is pre-recorded at our factory and cannot be changed.
5. Will the BD-5000 work on multi-line business phone systems, PBX systems or digital telephone systems?
No. The BD-5000 is designed to work only with a single telephone line, found in most residential homes. Sharing a phone line with a telephone, fax machine, or computer modem is acceptable as long as they are sharing a single telephone line. Some PBX systems simply require a "9" to be dialed before calling the regular call-to number. The BD-5000 should be able to dial the "9" and the rest of the number. You may need to enter a pause after the 9 to wait for the dial tone before the rest of the number is dialed by the BD-5000.

SPECIFICATIONS

Power Requirements: 9-volt alkaline or lithium batteries (not included)

MAKE SURE YOU REPLACE BATTERY ANNUALLY OR REMOVE WHEN THE UNIT IS NOT IN USE!

Operating Ambient Temperature Range: 20° to 140°F (-7° to 60°C)

Humidity: 90% non-condensing

REN (Ring Equivalence Number): 0.1B

FCC Statement:

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the back of your BD-5000 is a label that contains, among other information the FCC registration number for this product. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive REN's on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total REN's, contact your local telephone company. The REN for this product is shown above and is also identified as part of the FCC product identifier shown on the label on the back of your BD-5000. The REN for other devices will be identified on a label on the product in the FCC product identifier or listed separately. If there is a product identifier number, it will be in a format as US:AAAEQ##TXXXX. The ## is the REN number shown without a decimal point (e.g., 03 is a REN of 0.3).

If this BD-5000 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with your BD-5000, for repair or warranty information, please contact Control Products at 952-448-2217. Other contact numbers and information can be found at the end of this instruction manual. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has specially wired alarm equipment connected to the telephone line ensure the installation of your BD-5000 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

CONTACTING US

For Sales or Technical Support, contact Customer Service:

Control Products, Inc.	Phone: 800-852-8244
1724 Lake Drive West	Fax: 952-361-9420
Chanhasen, MN 55317	Email: customerservice@controlproductsinc.com
	Online: www.controlproductsonline.com

Model Number Information:

The actual model number of your unit can be found on the back of the BD-5000 and it may be slightly different from the model number below.

BD-5000

When calling or writing for customer support or service, it is a good idea to have the following information readily available. Please write this information down in the space provided below for future reference.

DATE CODE/MO# from the back of your BD-5000: _____

Where the unit was purchased _____

Date of purchase: _____

Technical Support and Service:

DO NOT RETURN PRODUCT TO PLACE OF PURCHASE!

Please do not send or return this product to the place of purchase unless it was purchased directly from Control Products, Inc. Contact our customer service department for problem analysis. Our Customer Service staff can assist with any technical problem and provide proper return or replacement information if needed.

Custom Design and Modifications:

Since 1985, Control Products, Inc. has been designing and manufacturing unique, exciting and technologically advanced electronic control circuits for both commercial and consumer use. We can modify one of our many standard products or our in-house engineering staff and state-of-the-art manufacturing can build a project from the ground up.

Please contact our customer service department to arrange a personal visit from one of our representatives, posted in facilities through the United States, or visit our website at www.controlproductsinc.com.

WARRANTY

Warrantor: Dealer, Distributor, Retailer, Manufacturer

Warranty and Remedy:

We believe the BD-5000 is a superior product. Although we take extreme pride in producing and testing a product that will function properly, we cannot guarantee that there will never be a defective unit or that a unit will function on all the thousands of phone lines and communication equipment in existence. For this reason, it must be clear that the Warrantors are not insuring your premises or guaranteeing that there will not be damage to your person or property if you use this Product. If you are not comfortable with our Limited Warranty, or completely satisfied with the Product, we encourage you to return the unused Product for a full refund within 30 days of purchase. Thank you for your understanding.

One Year Limited Warranty - Control Products, Inc. warrants its product to be free from defects in material and workmanship under normal use for one year, and is not responsible for consequential damages or installation costs of any nature. In the event that the Product does not conform to this Warranty at any time during the period of one year from original purchase date, Warrantor will repair the defect and return it to you at no charge. **IMPORTANT:** The Warranty is limited to replacement of the Product ONLY. Secondly, because every phone line differs, we strongly encourage you to fully test this Product in its actual application. This should include a full test, involving the Product actually dialing to its designated locations and someone verifying the proper response.

This Warranty shall terminate and be of no further effect at the time the Products is 1) damaged by extraneous causes such as fire, water, power surge or spike, lightning, etc., or not maintained as reasonable and necessary; 2) modified; 3) improperly installed; 4) repaired by someone other than the Warrantor; 5) used in a manner or purpose for which the Product was not intended.

WARRANTORS' OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT ONLY. THIS WARRANTY DOES NOT COVER PAYMENT OR PROVIDE FOR THE REIMBURSEMENT OF PAYMENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

It must be clear that the Warrantors are not insuring your premises or guaranteeing that there will not be damage to your person or property if you use this Product. The Warrantors shall not be liable under any circumstances for damage to your person or property or some other person or that person's property by reason of the sale or use of this Product, or its failure to operate in the manner in which it is designed. The Warrantors' liability, if any, shall be limited to the original cost of the Product only. Use of this product is at your own risk.

Procedures for Obtaining Performance for Warranty:

In the event that the Product does not conform to this Warranty, the Product should be shipped or delivered freight prepaid to Warrantor with evidence of original purchase. If in any way you're not comfortable with this product or its Limited Warranty, we encourage you to return it, unused within 30 days of original purchase date with evidence of the purchase date.

To return a product to Control Products, Inc.:

All products being returned to Control Products, Inc. must have a valid Returned Goods Authorization Number (RGA #) from Control Products, Inc., regardless of why the product is being returned. Warranty returns will be honored only with a RGA #. Ship warranty return products prepaid to Control Products, Inc., 1724 Lake Drive West, Chanhasen, MN 55317. Control Products, Inc. will, at its option, either repair or replace the product free of charge and return the

repaired unit or replacement unit at the lower cost shipping prepaid. Products returned for credit are subject to a 25% restocking charge. Returns resulting from errors by the seller are not subject to this charge. All returns must include evidence of original purchase, showing purchase date. The RGA # should be clearly marked on the outside of the package containing the product.

To request an RGA #, call Control Products, Inc. at 952-448-2217 and ask for Customer Service. Failure to have an RGA # may result in lost product or significant delays in handling your return. Products without an RGA # clearly marked on the outside of the package are not the responsibility of Control Products, Inc.

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